

My Health Plan

Step by Step Registration Process

My Health Plan makes it easy and convenient to manage your plan and your health online. Please keep in mind that My Health Plan features and functionality are subject to change. If you have questions, please call Customer Care at the number on your ID card.

1. In your internet browser, visit [MedMutual.com/Member](https://www.MedMutual.com/Member).

Click on Register for an Account to get started.

MEDICAL MUTUAL Contact Us: 800.382.5729

My Health Plan

Log In to My Health Plan

Username
Username

Password
Password

[Forgot Username or Password](#)

Log In

Not Registered?

Register now to enjoy 24 hour access to:

- Reference claims and payment information
- View your plan benefits
- Learn more about wellness programs
- Access money-saving tools and tips
- Participate in exclusive members-only offers

Register for an Account

Take A Test Drive

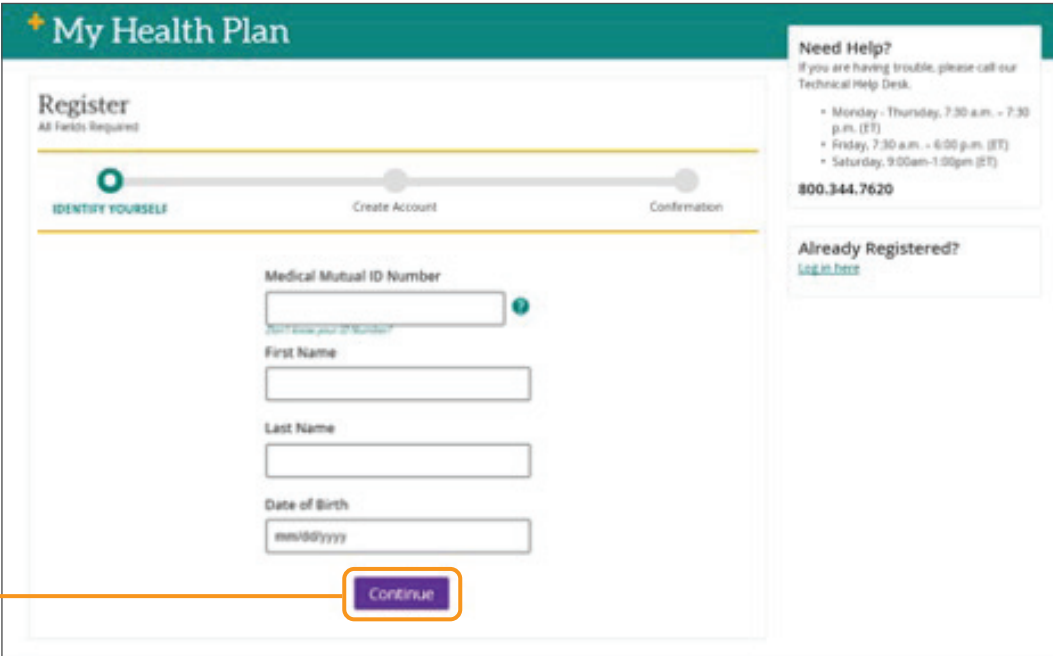
Preview My Health Plan with the Jane Doe account.

Launch Demo Account

2. Enter your ID number, first and last name, and date of birth.

If you do not have your ID number, you can select the “Don’t know your ID Number?” question for additional information about the other accepted forms of identification.

Once you have entered all fields, click Continue.



The screenshot shows the 'My Health Plan' registration page. The main heading is 'Register' with the subtext 'All Fields Required'. A progress bar at the top indicates three steps: 'IDENTIFY YOURSELF' (active), 'Create Account', and 'Confirmation'. The form fields are: 'Medical Mutual ID Number' (with a 'Don't know your ID Number?' link), 'First Name', 'Last Name', and 'Date of Birth' (format: mm/dd/yyyy). A 'Continue' button is highlighted with an orange box and a mouse cursor. On the right, there is a 'Need Help?' section with contact information for the Technical Help Desk and a 'Already Registered?' section with a 'Log in here' link.

My Health Plan

Register
All Fields Required

IDENTIFY YOURSELF Create Account Confirmation

Medical Mutual ID Number
 [Don't know your ID Number?](#)

First Name

Last Name

Date of Birth

Continue

Need Help?
If you are having trouble, please call our Technical Help Desk.
• Monday - Thursday, 7:30 a.m. - 7:30 p.m. (ET)
• Friday, 7:30 a.m. - 6:00 p.m. (ET)
• Saturday, 9:00am-1:00pm (ET)
800.344.7620

Already Registered?
[Log in here](#)

3. Follow the prompts to create an account. Select the Terms and Conditions checkbox, then click Submit.

MEDICAL MUTUAL® Contact Us: 800.382.5729

+ My Health Plan

Register

All Fields Required

Identify Yourself **CREATE ACCOUNT** Confirmation

Username
Password
Confirm Password
Email
Confirm Email

Go Paperless [Show Terms and Conditions](#)

Agree to Registration Terms and Conditions [Show Terms and Conditions](#)

Submit

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800.344.7620

Already Registered?
[Log in here](#)

4. You should receive an email from Medical Mutual asking to confirm your email address. In the email, click Confirm Email.

MEDICAL MUTUAL® My Health Plan | [Provider Search](#)

Dear [REDACTED]

An email address was recently added, changed, or confirmed for your account on My Health Plan, Medical Mutual's member website.

Please confirm your email address by clicking the button below:

Confirm Email

If you have questions about this action or need further assistance, call Customer Care at 800-344-7620.

5. Once your email has been confirmed, go back to your browser and click I have confirmed my email.

MEDICAL MUTUAL Contact Us: 800.382.5729

+ My Health Plan

Register

Identify Yourself Create Account CONFIRMATION

Please Confirm Your Email Address Before Logging In
A confirmation email has been sent to the email address provided. Please follow the link in your email to complete the registration process in order to start using My Health Plan.

[I have confirmed my email](#)

Didn't receive the email?
Please check your spam folder or click the resend link below.

[Resend Email](#)

Need Help?
If you are having trouble, please call our Technical Help Desk.

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- Friday, 7:30 a.m. - 6:00 p.m. (ET)
- Saturday, 9:00am-1:00pm (ET)

800.344.7620

Already Registered?
[Log in here](#)

6. Enter the password you just created for your account. Your username will pre-populate.

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+ My Health Plan

Log In to My Health Plan

Username

Password

[Forgot Username or Password](#)

[Log In](#)

Not Registered?
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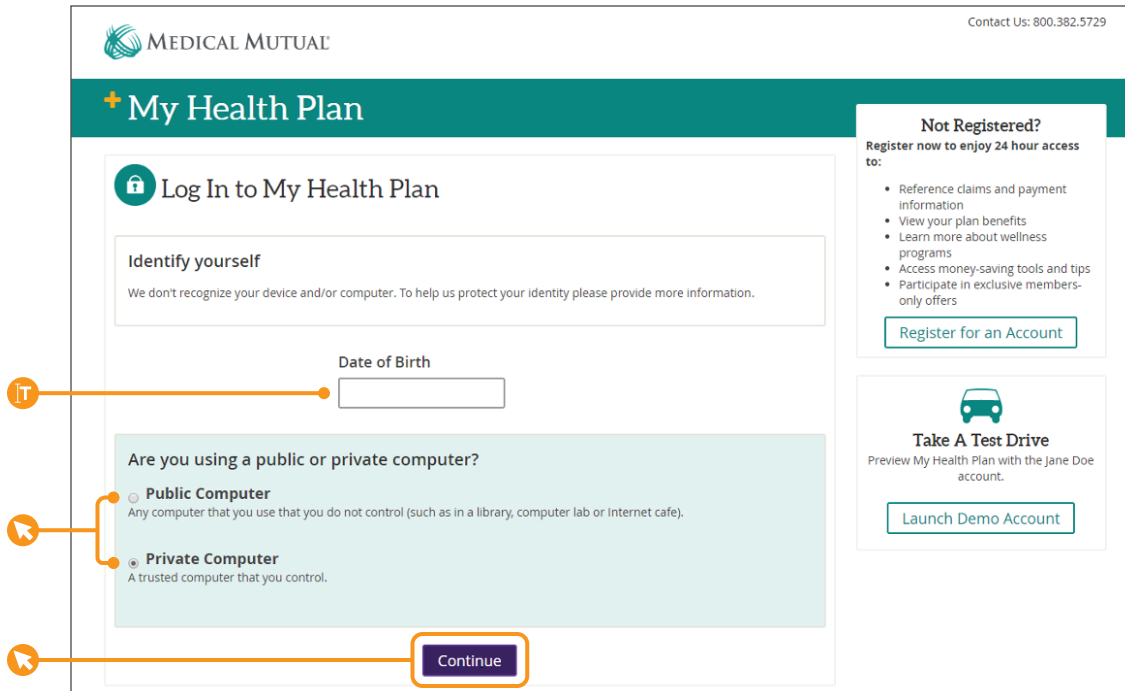
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7. Enter your date of birth, then select the type of computer you are using. Click Continue to log in to the portal.



Next, explore some of the key features of My Health Plan.

View a snapshot of your claims and cost sharing balances on the Dashboard. Use the Quick Links at the bottom of the Dashboard to access our most popular features.

